To Whom it may concern.

I am Peter Saville the President of Hastings Community FM Radio Association we operate the 100th licenced community radio station in Australia. 2WAY FM was granted its licences some 6 years after the launch of the Association in 1986. We were granted our licences on the Letter Head of Radio & Television Act but under the new rules of the Broadcast Services by the newly formed Australian Broadcasting Authority in 1992.

We have successfully been granted our licence since 1992 to now and we are seeking an a black spot translator in the areas of the Camden Haven that do not receive our signal. Our station over the past 20 years has evolved replacing its transmitters and arials and finally reaching our full ERP on Mount Cairncross some years ago. We were hoping that the our mount cairn cross site would provide good coverage into the camden haven. However, this didn’t happen. Commercial radio station 2MC FM noted when it went FM that they with their 5KW transmitter on Mount Cairncross could not reach the Camden Haven. 2WAY FM has always wanted a frequency in the camden haven as we feel we can better serve the area than the commercial stations currently are now.

In 1992 we were the only FM station on Mid North Coast to be broadcasting on the FM band other than ABC Classic FM but by 2000 we were joined by four community radio stations and 3 commercial stations (with additional FM Translators) on 7 frequencies and four ABC networks (and another to come on line next year) on numerous frequencies and in 2005 three SBS and two ABC digital radio stations started broadcasting with the DIG Jazz and JJJ. In 2011, the station celebrates 25 years since the first test broadcast as an aspirant community broadcaster. We now have just been joined by an analogue SBS transmitter of Mt Caincross

2WAY FM provides a service to the Port Macquarie / Hastings council area like no other station. Whilst commercial, government and even the second community station in our area rely heavily on syndicated or automated programming, 2way fm strives to provide locally produced live programming for at least 16 hours a day or 112 hours per week (6am to 10pm, 7 days a week).

We provide access to the community to promote its non profit events via our community announcements, we throw our support behind other community groups and their projects by giving them air time either via interviews, full programmes or producing up community service announcements to by played regularly on air.

By providing access to the local schools we inspire young people to further their skills in public speaking, English and general confidence building. We also provide access to other youth groups such as scouts and more.
2WAY FM enjoys a diverse listening audience; we have people that enjoy our programming from all walks of life and areas of the Hastings Valley and Camden Haven. Our listeners are also our stations supporters as many of them are members, we hold a number of listener events each year that our listeners attend.

We encourage our listeners to become involved with the radio station by either becoming a member, writing to us, attending listener events and many other activities that we run. Our listeners are able to phone the station and talk to a real person; this has also been another reason why people are joining us as listeners and then becoming members.

2WAY FM provides listeners with a “Live and Local” presence by having presenters in the studio between 6am and 10pm 7 days a week. Often the radio station goes longer with some breakfast presenters starting at 5am or finishing at 12 midnight or beyond.

2WAY FM relies very strongly on the support of a group of volunteers that help out in a number of roles. We are always in need to people with skills like plumbers, electricians, electronics technicians, computer technicians, cleaners, gardeners and administration skilled people.

Our technical team is made up of people who work regularly or are called in for specific skilled jobs. During the install and the move of the station from the old premises to the new our technical volunteers worked around the clock (22 hours a day almost) to get the station on the air and into a broadcasting readiness. They continue to work hard to keep the station air.

Since as early as 1993 we have seen the Camden Haven as a black spot and indeed an untapped resource for the station. We have noted that our Camden Haven membership is dwarfed by areas that can receive us clearly. We want to be able to attract more members from the Camden Haven and involve them more in programming and decision making but we can do that if they don’t sign up as members and they won’t join us if they cannot hear us.

Whilst streaming could be used as solution to allow them to hear our programming it simply cannot be compared to having a translator frequency in the Camden Haven.

We have been asking the local community if they thought the station should improve its transmission and we found that not only the public wanted to support us but a number of licensed clubs (Rsl’s bowling clubs) Hastings Council and indeed the listeners. Our listeners have written letters of support and I have attached these to this letter.

Your faithfully
Peter Saville President

2014

2WAY FM 103.9
Hi guys,
Great station, I hope you get the coverage you need to reach as many people that are trying to tune in.

---

Dear Sir.

I am a constant listener to 2way fm, but find that the reception often fails. I know of people in North Haven that can't get the station at all.

An upgrade to the existing service would be much appreciated by a good number of listeners.

Best Regards.
North Haven.

-------- Original Message --------

Subject: Better Reception
Fri, 29 Aug 2014 12:19:22

Date:
+1000 From:

To:<2wayfm.radio@gmail.com>

To Whom It may concern.

We live at Bonny Hills N.S.W. & we love listening to 2 Way FM. We got onto it from a local at Laurieton. We have moved from Tamworth N.S.W. We have been to Perth in W.A & to QLD. this year & I think this is the best radio station I have heard in any state for over a decade. It has a variety of music (Rock N Roll & Country) we love, but music for everyone. It even has a sports program Friday morning, that we love.

NO TALK BACK SHOWS which I hate They just try to get everyone’s back up. No rap music thumping out. (it all sounds the same beat) We would like to get a bit better reception though, it can come & go sometimes.

KEEP UP THE GREAT WORK GUYS & GIRLS

Regards

2WAY FM 103.9 Aug 30 (11 days ago)
--- Original Message ---

Subject: Transmission Reception

Date: Fri, 29 Aug 2014 22:29:25 +0000

From: admin@2wayfm.org

To: admin@2wayfm.org

Am advising that wireless radio reception at Laurieton can at times be poor for FM Community broadcaster 2WAY-FM. Problems include fading of signal also static on a regular basis. Please rectify this problem, perhaps with another FM band.

2WAY FM 103.9 Aug 30 (11 days ago)

to me

--- Original Message ---

Subject: radio frequency change

Date: Thu, 28 Aug 2014 15:22:57 +1000

From: <admin@2wayfm.org>

To: <admin@2wayfm.org>

we would like to have the frequency changed for the camden haven.to give us the opportunity to have the signal in stereo.

--- Original Message ---

Subject: Radio Reception

Date: Mon, 1 Sep 2014 12:03:06 +1000

From: <admin@2wayfm.org>

To: <admin@2wayfm.org>

I live in the Lighthouse Beach area, off Bangalow Drive, in Port Macquarie. At times the 2WayFM reception is so poor that I have to change to another station. Not what I want to do, but unfortunately necessary if I want to listen to radio. Hopefully reception through the Camden Haven may alleviate this problem? Thank you to all at 2Way for your great programs. Much appreciated!

---

From: admin@2wayfm.org <admin@2wayfm.org>

Subject:

Date: Fri, 5 Sep 2014 02:11:05 +0000

Importance: Normal MIME-Version: 1.0
admin, I endorse your request for the more powerfull transmitting equipment for 2way fm, to give us a much better reception in the Camden Haven area, which is badly needed in our area. Your station is the only one in our area that is worth listening to and that is why we try to listen to you, all the time, good luck.

---

Subject: 2wayfm in the Camden Haven

From:

Date: Sat, 06 Sep 2014 09:51:44 +1000

multipart/alternative; boundary="=_3fe1010e507667b523c0021a5a0ca638" MIMEVersion: 1.0

To whom it may concern

I have lived in the village of Kendall in the Camden Haven valley since 1988. Not long after moving here, the Hastings Community Radio Association was granted a license to operate a Community Radio service for the Port Macquarie/Hastings local government area (which covers the Camden Haven). Since its inception 2wayfm has broadcast programs of relevance and interest to the residents of this geographically isolated community. The station regularly comes to the area to broadcast live from sporting events. Local residents have been presenters on the station and school students travel to the studios in Wauchope to participate in the Schools Out program.

2wayfm is a part of life in the Camden Haven valley. However, we are being disadvantaged by the poor strength and quality of the signal we currently receive. I cannot listen to 2wayfm inside my house. I can only receive a fair signal on my car radio in my driveway!

I strongly support 2wayfm's bid to establish a translator on Jolly Nose Hill to improve radio reception in the Camden Haven valley and request the ACMA does everything in its power to expedite this process.

Chris Wallace
31 Graham Street
Kendall NSW 2439

NB. Chris Wallace was a founding member of Hastings Community FM Radio

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From:

To:<admin@2wayfm.org>

Subject: Radio Reception

Date: Mon, 8 Sep 2014 10:05:39 +1000

multipart/alternative; boundary="=_NextPart_000_0013_01CFCB4C.71676BF0"

MIME-Version: 1.0

Priority: 3

X-MSMail-Priority: Normal Importance: Normal

X-Mailer: Microsoft Windows Live Mail
My husband and I live in West Haven on the side of North Brother Mountain. We wake up each morning with your radio station and I love to listen during the day when I do my daily chores. Unfortunately if the weather is threatening rain or not a normally sunny day, the reception here is so bad that it has to be turned off. We would be very pleased to have a change where we could receive a constantly clear reception as we very much enjoy the different mix of music played on this OUR Local Station. Thank you

-------- Original Message --------

Subject: Signal
Date: Wed, 3 Sep 2014 10:51:54 +1000

From:

To:<admin@2wayfm.org>
i live in Laurieton and would greatly appreciate an upgrade of your signal strength. The fading signal sometimes means i must listen to some galah cramming his political views down my throat or live in silence!!! Bring it on. Cheers, love your station.

Subject: letter of support - ACMA
From:

To: admin@2wayfm.org

multipart/alternative; Content-Type: boundary=089e01536896d8aeba0502960224

To whom it may concern

It would be much appreciated if we could have a better signal in the Camden Haven Area. I reside in Laurieton and most times cannot get clear reception of local radio stations - so much so I have taken to listening to Pandora on the ipad. I would much rather listen to a local station with local news and good music. Please consider our problem and approve better signal reception for the Camden Haven Area.
My name is Cheryl Herring and I live at [redacted], Bonny Hills.
I listen to your radio station every day and really appreciate all the presenters and the different styles of music played.

I do have a problem with the signal reception as it fades away and I have to keep adjusting the dial to pick it up again. The strongest signal I get is on my front verandah and on the odd occasion maybe in the loungeroom. There are some days when there is no signal at all for several hours.

I would be extremely grateful if the signal was made stronger.

Thank you to everyone at 2way FM,

Date: Mon, 08 Sep 2014 12:01:54 +1000
Subject: Petition for better reception
Message-ID:
Importance: normal
From:
To: admin@2wayfm.org

To whom it may concern,

We, the undersigned, wish to petition for the Broadcasting Authority to consider a change in frequency from 103.9 to 91.9 for 2WAYFM radio for the Camden Haven, Kendall area to allow a better reception for all listeners.
Please consider all names below to be taken as separate petitions.

Ray and Marie O’Neill, Araluen Street, Kendall
Yvonne O’Neill, Babinda Street, West Haven
Damian and Tania Storer, Ocean Street, Bonny Hills
Brian and Colleen Gascoyne, Binbilla Drive, Bonny Hills
Michael and Robyn Roelandts, Fagans Crescent, Kendall
Phil and Julie Amidy, Babinda Street, West Haven

Message-ID:
From:
To: <admin@2wayfm.org>
Subject: Fw: new frequency
Hi, my name is [redacted], address at [redacted] (south of Kendall) I support the need for better transmission quality in the Camden Haven area, as present transmission on 103.9 is poor in our area.

It is a pleasure to listen to 2WAYFM to keep up with local sporting, community, market etc. events as well as other local area news and functions. The choice of music is excellent for us oldies, and I feel sure some of the younger generation can actually understand the words of the popular older songs!

Here are letters from the Kids & Teach from Kendal Public School

Dear Sir,

I am a school teacher at Kendall Public School which is in the Camden Haven area. I have, in conjunction with 2 Way Fm staff, facilitated the opportunity for my students to present a live on air radio program up to twelve times a year. I have done this for about ten years. Some of the students live in places such as [redacted]. Whilst reception is difficult in
many places in the Camden haven, it is almost impossible in these further areas. It is not uncommon to have parents and siblings sitting in the family car for the duration of the two hour program so that they can hear the show. In winter this must be challenging!

The opportunity to script and present a radio program is eagerly sought by many students. Up to sixty students per year are enabled to participate. The students really enjoy having quizzes and competitions. It is unfortunate though that many students and their families are unable to hear their shows. Those lucky enough to be able to hear the shows and can ring in with their answers and if correct, are rewarded with prizes for their success the following morning at school. It would be great if all those wanting to join in the fun could hear the show. I estimate about one third of our school population can pick up the signal satisfactorily. I personally live in the Lorne valley, and along with the students who live in this locality, cannot tune in to the station. I can whilst driving in my car but cannot at home. I believe this to be fairly typical in the outer areas of the Camden Haven area. A new, powerful frequency for the Camden Haven would certainly mean a lot to my students and their families.

Kindest regards,

Justin Sheridan

Dear Sir

I love doing 2way FM it is so fun for me but I can’t get the signal so I can’t listen to other people in my class do theirs also whenever my parents try to listen to me on the radio they can’t hear me or any of the other people who do it with me. It makes it really hard to win prizes both for my sister and I and half the time we can’t hear the questions. But 2way FM
is so much fun and I want to hear my fellow classmates have
as much fun as I do.

It’s very fun doing this I’m in year 5 and this is my first year doing 2way
FM. It was really fun and I can’t wait to go back near the end of this
year or next year.

Next year will be my last and second year of 2way FM and I hope that my
sister (Mady) will have as much fun as I do.

I love 2way FM

From

Dear Sir,

I am in support of getting a new and stronger radio
frequency for the 2way FM station. I live in Logan’s
Crossing and although I am quite close the signal from
the radio station will always drop out and be quite fuzzy. I
love listening in to the radio, especially when my fellow classmates at Kendall Public School are running the schools’ hour. I do my best to listen to the quizzes and riddles and I want to ring up so I can earn a prize at school the next day but I find that very hard to do if I can’t hear what the students.

I think that getting a new and stronger radio frequency will also help out my friends who live in Lorne, John’s River and other places where they can’t reach the radio frequency unless they sit in their car. Although they sit in their cars the signal still is not that good.

Please can we have a new, stronger and better radio frequency so we can all listen in to what’s going on in our communal area.

Kind regards, [Name] (Kendall Public School)

Dear Sir, I love to participate in the 2Way FM program.

As much as I love to do it I also love to listen in to all of my other classmates. Getting this opportunity is awesome I am so glad that Kendall Public school’s Stage Three students get to participate in this program.

Next year I will be in year six that means I have two more chances to do 2Way FM. As well as coming back next year I have not had my second chance this year so I will be
coming back in October. Me and all my friends Charley, Macey, Chloe, Kiarna, Ruby and Hayley present the show when it is our turn.

I know that everyone loves to ring in and win prizes. The only problem is that the signal is bad, when our teacher asked us who got good signal I only saw about 10 hands go up and that is not many out of 60 kids.

By the way my name is Holly Coles and I live on Logans Crossing and my signal is very bad there.

Dear Sir,

I love doing 2way FM all though my family have trouble getting signal.

My family have to sit in the car to listen. All though my family have trouble getting signal, I like to listen to fellow class mates doing it to.

It is lots of fun participating in this event.

I would love if my brother Angus (Gus) and sister Jordan would be able to win some prizes in the morning as well as me winning prizes from my fellow class mates in the morning when the people that did 2way FM the night before.

P.S- I live in Johns River and my name is Charley Grieve

Dear Sir,

I am a student of Kendall public school I have lots of fun talking on 2wayfm but unfortunately where I live we had to sit in the car every time it was on.

Then we found it on the computer but it kept crackling and dropping out or beeping.

It would be great if we could get better signal.
Dear Sir,

I am in yr. 6 and have participated in 2 way for 2 years. I live in Kendall, and I do not get any signal at all apart from my whole family sitting in the car! It isn’t very fun...

I love 2 way FM it is one of my high lights of the year! My friends and I always fun telling funny jokes and it’s pretty funny when we stuff up or a prank call comes through. But unfortunately as I said before my family can’t listen, and because this is my last year at primary school and my last turn on the radio my mum and dad wished that they could listen. And same for my sister who always likes listen to all the jokes and questions. I hope you can make a difference, thanks

G’day Sir,

I would just like to tell you that when my family tries to tune into the station when I’m on 2Way FM but it crackles and drops out sometimes.

Cheers, the Kendells!

Dear Sir,

I am a student from Kendell public school. I have had a lot of fun at 2way FM, I know that fellow students can’t tune in to 2way FM, and some parents and siblings have to listen for their child while in the car, because while in their house they can either not hear them or they hear crackles so please sir give 2way FM better signal

Yours truly
Dear Sir

I am in year 6 and have been a part of 2 ways FM since 2013 and at home (which is Lorne) we can’t get radio reception unless we sit in the car for the 2 hours while I am at 2 way FM. I think 2 way FM is one of the best things we get to through the year it’s awesome because we can tell jokes and do competitions and we get to answer the phone when people prank call (it’s pretty funny) and I hope you can fix the signals so my family can hear the radio since it’s my last year.

Hello sir, I would like to thank you for letting me go onto your radio station. I really enjoy going on it. But my parents sometimes have trouble listening to it.

We live in Kendall. Thank you!!

Hello sir

I am a Kendall public school student saying I LOVE YOUR RADIO STATION! It’s the best station ever! I really appreciate everything you’ve done for Kendall so I’m sending my support.

Sincerely: A Kendall Public School student.
Dear Sir,

I love listening to 2 way FM but I have to sit in the car to be able to listen to it. If there’s a stronger frequency I will be able to listen to it with my family and my friends will have a larger audience.

Thanks.

Jasmine

Dear sir ,

I enjoy 2WAYFM but my family and I are not able to listen because we live in Middle Brother.

I have been a part of ‘schools out’ twice. This is my last term of primary school, we love 2wayfm because we can tell jokes answer prank calls and have a laugh along the way. 2wayfm was a big highlight of my last 2 years at primary and has made lots of stories to tell and laugh at for many years.

Kierra.

Hello sir

I like going to 2way fm and it is fun thanks but my parents can’t hear me

Thank u
Admin 3 away EM,

RE CHANGES TO FREQUENCY - RADIO

Dear Sir / Madam,

The reception for FM just about everywhere in the Carden Haven area is appalling. When travelling in the area there are many places where it drops out or is not available at all. It is worse with portable radios. In some areas west of Kenilworth the reception in someilly areas is non-existent.

A change to another frequency maybe the answer. 2 Way FM is community radio at its best. I would hate to lose it.

With Regards
The Manager
2Way FM
5 Cameron Street
Wauchope

We would like to support your endeavours to improve the reception of your radio station in the Camden Haven area it would be a great benefit the the community.

[Signature]

North Haven 2443

1 September 2014
Dear Sir,

Firstly, I must say how very much we enjoy your varied programmes. I have a radio in my bedroom which is constantly on well into the night if I cannot sleep. Unfortunately, the radio I have in my kitchen/dining room will not pick up the station. We do so hope the new frequency will make the difference.

Many thanks to your many announcers.

Good wishes,

[Signature]

[Address]

2/9/14
Sir:

As I live in the Sander, Heaven area, I would like to receive better reception of a good station as I find that in good weather I often lose it with static and have to tune my radio to hear it all the time. As your station gives us a good news coverage as a wide type of music all day & the Dutch programs are very good to hear. Being 80 from classics to folk are great to listen to.

Thank you.

North Heaven 2443
The Manager,

Dear Sir:

We have lived in this area for 7 years and enjoy listening to 103.9. I hope this letter is on time.

Lakewood 3/4/3